

# Quality of Experience Experimentation Prediction Framework Through Programmable Network Management

Ahmed Osama Al-Mashhadani  
Faculty of Art, Science and Technology  
University of Northampton  
United Kingdom  
NN15PH  
Email: research@ahmedosamabasil.com

Mu Mu  
Faculty of Art, Science and Technology  
University of Northampton  
United Kingdom  
NN15PH  
Email: mu.mu@northampton.ac.uk

Ali Al-Sherbaz  
University of Gloucestershire  
Cheltenham  
United Kingdom  
GL50 2RH  
Email: aalsherbaz@glos.ac.uk

**Abstract**—Quality of Experience (QoE) metrics can be used to assess user perception and satisfaction in data services applications delivered over the internet. End-to-end metrics are formed because QoE is dependent on both the users’ perception and the service used. Traditionally, network optimization has focused on improving network properties such as QoS. In this paper we examine the Adaptive streaming over a software defined network environment, evaluate and study the media streams, aspects affecting the stream, network and finally analysing the network’s features and their direct relationship with the perceived QoE. We then use machine learning to predict future QoE based on network feedback and original user testing. This will help to eliminate future physical experiments and automate the process of predicting QoE.

## I. INTRODUCTION

MPEG Dynamic adaptive streaming over HTTP (DASH) is an adaptive bit-rate streaming methodology which has many abilities providing best quality streaming of multimedia related applications across the internet progression from traditional HTTP web servers. It works on the criteria of breaking down video content into small sequential data segments, which further worked over HTTP. Every segment has a small time duration of playback, that consists of multiple characteristics; like a short movie clip or the time broadcast of an event-like show or sports program. The MPEG-DASH can adapt to alternating network fluctuations and enable the best quality playback with a minimal number of re-buffering occasions.

There is a considerable rise in the general quality of experience (QoE) anticipated by the users across multimedia distribution strategies like live streaming of video. Since the number of online client implementations and the equipment usages increased, there is a significance change in the capability of the end equipment and facilities such as network bandwidth, which are usually distributed among various end user equipment. Traditionally best-effort network construction assigns assets depending upon request

of client and advance-level Service Level Agreement (SLA) without putting application and user level necessities into consideration. The end-users are usually unsatisfied due to the perceivable unfairness. The concept of fairness within a network or between network resources can be interrupted in many ways and thus fairness can also be achieved in many different ways depending on the scenario [8].

In this paper, a new quality analysis is used as a distant broadcast technique for measuring the appropriateness of the work situation for contributing in multimedia video evaluation. In a laboratory experiment, contributors achieved this quality analysis with various listening devices in various listening surroundings, involving a silent room allowing a imitation circumstantial noise situation. Results show an important impression of the situation and the attending device on the quality inception. Thus, the arrangement of our video trials will be free of sound and only target one aspect, the quality of the video perceived. We aim to tackle the issues of subjective evaluation of objective QoE models and Adaptive Bitrate Algorithms (ABR). We proposed an experimentation framework structure through programmable network management for the generation of ML Training-Ready Data and MOS/QoE Prediction. We used our testbed’s data-generated analysis with real user experimentation and ML for training and predicting QoE based on the generated monitoring data. This way with the generated prediction, limited user-testing is needed in the future, simply place the generated monitored data from the monitoring tools into the prediction model and it will generate a predicted MOS for faster and more efficient network level tests and experiments. This model is unique because we tested its data with state of art ML algorithms and achieved promising results. The main contributions and findings of this work outline,

- A Virtual-Box Environment with all the necessary libraries and applications needed to run P4, Openflow, Python 2 and 3 instances, DASH and Mininet. With all essential packages installed, an error-free test

Database	Source Videos	Test Videos	Encoding Configurations	Test case Formation	HAS-related Impairments	Resolution Adaption
LIVEMVQA [1]	10	200	H.264 at 4 levels	hand-crafted	switching or stalling	No
LIVEQHVS [2]	3	15	H.264 at 21 levels	hand-crafted	switching	No
LIVEMSV [3]	24	176	no compression	hand-crafted	stalling	No
Waterloo SQoE-I [4]	20	180	H.264 at 7 levels	hand-crafted	switching	Yes
LIVE-Netflix Video QoE Database [5]	14	112	H.264 at 6 levels	hand-crafted	initial buffering & Stalling & Switching	No
Waterloo SQoE-III [6]	20	450	H.264 at 11 levels	simulated	initial buffering & stalling & Switching	Yes
ITEC DASH [7]	7	131	H.264 at 6 levels	hand-crafted	initial buffering & stalling & switching	Yes
Our Dataset	6	120	H.264 at 6 levels	simulated	initial buffering & Stalling & switching & Monitoring	Yes

TABLE I: Comparison of publicly available QoE Dataset for HTTP-Based Adaptive Video Streaming

environment.

- A Segmented content database with 6 source videos, 120 test videos, H.264 encoding configuration at 6 levels and is resolution adaptive with full configurable options.
- A P4 SDN testbed over Mininet with the ability to control DASH initial buffering, stalling, switching, monitoring, bitrate adaptation, and bandwidth limitation over selected ports. The testbed provides data insights of congestion for congestion related experiments. Along with full re-configurability over data plane and everything mentioned above.
- A proposed experimentation framework structure through programmable network management for the generation of ML Training-Ready Data and MOS/QoE Prediction.
- Human Experiment with QoE MOS-based feedback to benchmark the accuracy of predicted QoE and Network Features.
- Analysis of the state of Art machine learning algorithms, along with the creation of an experimentation framework for feature evaluation in network experiments.

## II. PROBLEM SPACE & RELATED WORK

HTTP adaptive streaming (HAS), such as MPEG-DASH splits a broadcast file into many segments. Every segment is encrypted into number of bitrates to attain the access for costumer with changing stream specifications. The video segments are consecutively requested by the client, having maximum bitrate which is approximated by the network capacity to be sustainable. The process of ABR is through which a client suggests the ideal bitrate of part to download. ABR is a traditional science technology. This rule contains default conditions, but many of them do not reflect the difference between the multiple scenarios

that may occur in a production environment and often work poorly when the organization makes changes in the work environment. A recent attempt is to link the increase in ABR to the capabilities of the interpolation method [9], which is mainly based on a machine learning model. The ML-based ABR strategy is divided into two parts. In the first part, you can adjust the current ABR parameters. A calculation plan based on ABR variables is proposed. Support systems where ABR can change variables depending on the order in which the network conditions are changed. In deep learning, this ABR variable is based on an adaptation policy, where changes are presented as the context of the flow. In deep learning, depending on the strategy used in which tuning of the parameters of ABRs, would directly affect the streaming content.

Previous research states that bitrate depends upon ABR models having trained predictive collection of decisions (SMASH [10]). Where a 'combine grouping' scheme was used to make a map network-related properties of bitrate. A supervised ML-based ABR was implemented with features related only to the bitrate status. Therefore, there are some restrictions with those predictions as features are focused on limited network factors. Both the conception of engineering and the ML algorithm selections will not be executed in a methodical fashion, moreover the trained model has planned to support, rather than replace, the existing fixed-rules that depend upon modifying the algorithm. Moreover, recently introduced model-free strategy is said to be Pensieve [11], which uses reinforcement learning strategy to introduce a neural network based upon ABR. This strategy makes no explicit assumption related to effective data. Multiple papers have reported issues like Pensieve, therefore it is being accompanied by implementing detailed experimental evaluation of Pensieve, keeping various sets of video content and network go over under observation [12]. In [13] within the training process, the



Codec	Bandwidth of Activation	Resolution
avc1.64001f	3134488 bps	1024x576
avc1.64001f	4952892 bps	1280x720
avc1.640028	9914554 bps	1920x1080
avc1.64000d	507246 bps	320x180
avc1.640015	759798 bps	480x270
avc1.64001e	1013310 bps	640x360
avc1.64001e	1883700 bps	768x432
avc1.640033	14931538 bps	3840x2160

TABLE II: Video Database Encoding Information

while endeavouring transport at maximum quality possible in the given circumstances.

### B. DASH Objective Metrics

The basic remodelling of the automation is the media streaming that includes best quality on demand data and live media content. In the present scenarios the main interest is to attain the pre-eminent quality of service and experience because of the ever aggregating network consumption and the user demand. Traditional type of streaming methodologies confront multiple trials in distributing multimedia content to the end user without lowering the quality of the service. The Adaptive HTTP streaming is the ever increasing content providing tactic; which delivered the real time content without negotiating quality and guaranteed the excellent quality of experience. The selection of bit rate must be effective and durable, it depends upon the nature of the network and thus we argue that it must always be dynamic. The client key potential point outs towards gaining the outstanding quality of service towards the end user, to achieve an increase in the range of standards and procedures introduced in the Adaptive HTTP streaming field. Researching and contrasting is compulsory for executing numerous techniques depending upon predefined merits. The HTTP Live Streaming, Microsoft Smooth Streaming and MPEG DASH are arising model techniques of adaptive HTTP streaming. In order to calculate the transporting execution, the experiment moves forward using G-streamer adaptive HTTP streaming. In order to calculate the transporting execution for achievement; is based upon changing multiple networks and situations for on-demand streaming and live streaming content. The adaptive HTTP streaming method's resultant is calculated and examined using pre-explained performance indices. The processed data depicts that each entertained method of delivery and best conductance is achieved by the predefined advantages. In short, DASH provides appreciable balanced performance throughout multiple networks arrangements as compared to other streaming approaches.

In this paper, the experiment is staged based on the encoding information in Table II. User will watch a video based on the video segmentation and resolution properties mentioned in Table II, all videos are fixed on 30 frames per seconds on all video streaming qualities, with

a minimum buffer time of 2 seconds of loaded content. User will watch five 40 seconds trials of video content on a limited bandwidth of 0.5 mbps, 1 mbps, 3 mbps, 5 mbps, and unlimited settings. With every trial, user will input a Video MOS (vMOS) rating based on their video experience of initial load delay, resolution change, and over all quality of experience.

### C. Subjective Evaluation of DASH

In principle, the aim is to evaluate the relevant QoE parameters and variables that take into account the kinetic properties of the video. Common objective indicators of a subject's performance to regularly determine their relevance to human perception are essential for evaluation. There is no subjective evaluation for DASH Adaptive streaming, for justifying longer video patterns; which are enough to explain the birate switching for the data-set that acquires the longer segment videos to various network conditions sequences. Estimation of the end user's real-time Quality of Experience (QOE) online by exploring the apparent influence of delay, diverse packet loss rates, unstable bandwidth, and the apparent quality of using the altered size of DASH video stream segment over a video streaming assembly under multiple video arrangements is quite possible with this paper's approach. The performance and potential of the system and prospects of the end user depends upon the Mean Opinion Score. The subjective evaluation of DASH gives an overview of impairments with various network and various video segments on different end-users. For the test setup and procedure, we used the most recent ITU-T P.913 Titled: "Methods for the subjective assessment of video quality, audio quality and audiovisual quality of Internet video and distribution quality television in any environment." [19] as general guidelines. A screen with 4K resolution was used to passively stream the content and record its segmentation. Which was used to compile as a separate video and present to the user to eliminate Virtual Environment computational power limitations from affecting the video and its MOS rating, we recommended sitting at a distance of approximately four times the height of the screen used by users. The applied test protocol was as follows: Firstly we started with the Welcome text based information; Briefing and informed consent. Then we moved on to the explanation and recommendations of the Setup as recommended by the ITU-T; Screening and demographic information. Following that, we showed our content, 5 video samples based on different networking runs. Our Evaluation stage was next, which was a collection of 3 QoE related questionnaires for each video sample. Ending with the Debriefing which entitled the Feedback and remarks from user-end. This way we have the MOSes from the users and the recorded network data of their experiment to use for our prediction mechanisms later. Figure 2 defines MOS where R represents the user's ratings for the given question and the question's representation of the video's

$$MOS = \frac{\sum_{n=1}^N R_n}{N}$$

Fig. 2: Where R are the individual ratings for a given stimulus by N subjects.

MOS	Definition	Description	Class
1	Bad	Unsatisfactory Perceived Quality	1
2	Poor	Unsatisfactory Perceived Quality	2
3	Fair	Acceptable Perceived Quality	3
4	Good	Satisfactory Perceived Quality	4
5	Excellent	Highly Satisfactory Perceived Quality	5

TABLE III: Mean Opinion Score Scale

stimulus. The MOS ratings were defined into 5 different classes before uploading the rating data to the training process as shown in Table III.

#### IV. USER EXPERIMENTATION

In our previous paper (REF), we discussed the creation of the user experiment, in this paper, we provide a detailed perspective of the experimentation that was created. After careful consideration of the time, place and settings, we followed the ITU guide for experimentation, thus based on that guide, this section explains the user experimentation process and test-bed used. ITU-T P.913 Titled: "Methods for the subjective assessment of video quality, audio quality and audiovisual quality of Internet video and distribution quality television in any environment." [19] was ideal to use due to the fact that we were in an epidemic situation. The guide reflected accurate methods of experimentation in "any environment" so we designed the experiment remotely with control over the main key technological aspects.

##### A. General Viewing Conditions

The viewing conditions of this experiment will be evaluated based on the user and their screen. The viewing distance is chosen to be the preferred viewing distance (PVD) which is based upon viewers' preferences. These are the recommendations used for the experiment. Due to the fact that the experiment took place on a remote non-monitored platform, the user is informed before downloading the sample video to change their screen settings to the most default settings and ITU recommendation settings, and must state the quality feedback of their screen, this way we have enough information to choose one set of static screen quality and its default options. The user then will evaluate their experience in the form of MOS 5-point scoring system. The MOS ratings will help us identify the

Bandwidth	Anchor	Initial Loading Time	Quality Switch Pattern
Low	Low Quality Reference	Long	Auto but constant low quality allocated
Medium	Medium Quality Reference	Short, but noticeable	Auto but constant mid range quality allocated
High	High Quality Reference	Very Short	Auto, but maximum ranges of quality are allocated

TABLE IV: Test Conditions (based on ITU-T recommendation)

user's preference towards the video and its settings shown in Table IV.

##### B. Technical Testbed Setup

Our test-bed is built on an Ubuntu machine running multiple items. The SDN environment was set-up on Mininet virtualisation platform. The network backend was programmed with P4 Language, we extended the basic L3 forwarding with a scaled-down version of In-Band Network Telemetry (INT), to make it simpler to have a multi-hop route inspection. This configuration was done to make the test-bed have universal application of testing multiple virtual devices and or a single device and a server. This configuration allowed the developer to track the path and the length of queues that every packet travels through. Multiple issues with normal Openflow configuration arise at this stage, thus the programability of data plane with P4 helped to append an ID and queue length to the header stack of every packet. At the destination, the sequence of switch IDs correspond to the path, and each ID is followed by the queue length of the port at switch. With this a developer will need to define the control plane rules as done with any Openflow application (but with P4) and on top of that we must implement the data plane logic of the P4 controller. This will give the user the ability to not only monitor one aspect of the network, but all ports, identifying multiple monitoring applications such as congestion which was discussed in one of our previous papers [8]. Furthermore we created a DASHIF Reference Player Server node on our test bed, and a client host from another part of the network where the client streams the video segments of the DASH server, through the network we monitor all routes and save all the network data and the reference's broadcasted data to experiment with in machine learning. There were multiple reasons why we avoided the user-testing to happen on our virtual platform apart from the global COVID-19 pandemic, after short testing we realised a noticeable latency delay that was not

recorded by the network monitoring techniques that we implemented. This was due to the limitation of the virtual machine, while rendering a video we realised that the machine’s CPU was over-exhausted. Thus the user MOS rating will be affected by non-network factors which we wanted to eliminate for accurate results by converting the recorded segments into an mp4 file to be downloaded and run by the tester. Figure 3 shows the process of the DASH player live streaming to a user over HTTP send and receive requests and the adaptation of video quality. Figure 4 shows the experimentation process from technical server and client ends. All switches were assigned and defined with IP address and port numbers known to the development side of the process for data monitoring, moreover links were assigned experimental bandwidth limitations on the client’s end to understand the patterns of network flow from the server node and to use them later as support experiments for QoE classification and prediction. Our generated data, even though it was one type of video, has network traces that help us in the creation of multiple predictors and the ability to compare and contrast them to choose the best fit for all future video data. (REF) Table V shows the experimentation video map and test conditions.

### V. DATA ANALYSIS

This section goes into detail about the data description, machine learning classification prediction and models description.

#### A. Experiment Plan & Data Description

In this experiment we use DASHIF Reference Player Web Streaming Application for adaptive streaming to users. This is to collect stream properties, understand user response based on quantitative research. Firstly the streaming server will stream selected videos in fixed properties such as a collection of fixed frame-rates, and resolutions based on chosen video segmentation. Fixed network properties to control the experiment from a network back-end perspective, on the web form there will be a MOS rating where the user shares his/her experience. The quantitative questionnaires will be limited to a rating from 1 to 5 to reflect on the relevant chosen video. All network data is being captured from user including the questionnaire, screen properties and stream. In addition

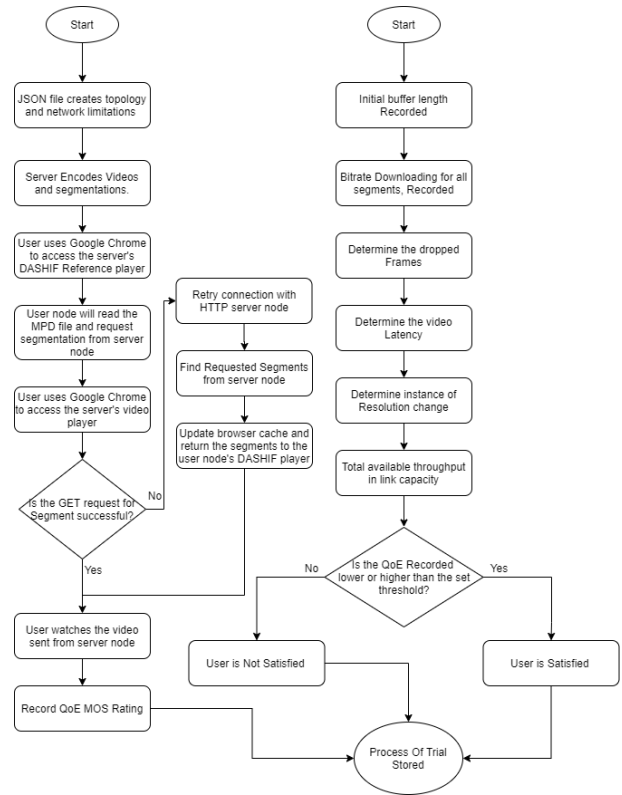


Fig. 4: System Testbed Process and QoE Evaluation

to server-side streaming properties, data recorded will be placed in the processing phase, then we will conclude based on highly impacting features whether a user is satisfied or not. The experiment’s expectation should outline the correct parameters (such as the manipulation of resolution) that will be used in the next experiment as an editable user choice configuration. A realistic video MPD data-set was generated based on segment collection. This data-set represents a group of MPD manifests, and m4s, encoded to run on DASHIF reference player (MPEG) for Dynamic adaptive streaming testing. We then extract from the manifests 7 video features that will be our main input to the data training and these include; initial buffer Length, live buffer length, bitrate downloading, dropped frames, latency, and video resolution with indexing information

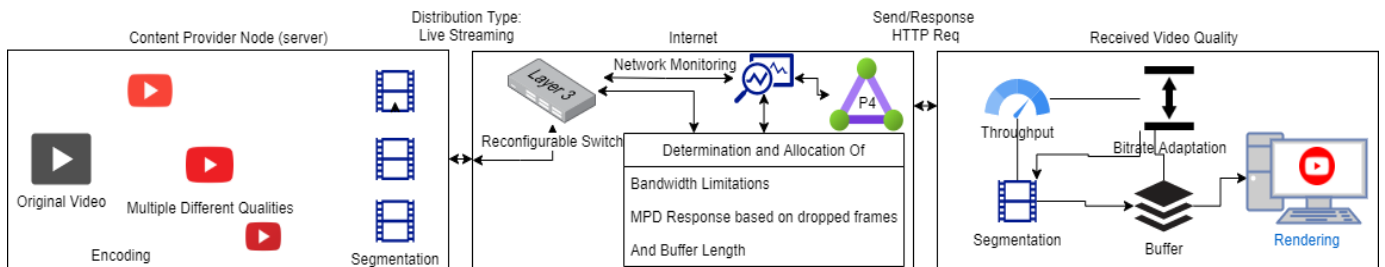


Fig. 3: Testbed Overview

Video	Controlled Bandwidth Limitations	Observed Quality Range	Observed Initial Load Delay	Configuration of Quality Switch Pattern	Resolutions Chosen from Segmentation Collection
Video 1	Limited to 0.05 Mbits/s	45373	2.66 s (Long)	Auto but constant low/bad quality allocated	1 out of 20 Resolutions Chosen
Video 2	Limited to 0.1 Mbits/s	45373 to 88482	2.2 s (Long)	Auto but constant low/poor quality allocated	2 out of 20 Resolutions Chosen
Video 3	Limited to 0.3 Mbits/s	45373 to 317328	1.58 s (Short but noticeable)	Auto but constant mid range quality allocated	2 out of 20 Resolutions Chosen
Video 4	Limited to 0.5 Mbits/s	45373 to 503270	1.52 s (Short but noticeable)	Auto but high ranges of quality allocated	3 out of 20 Resolutions Chosen
Video 5	Unlimited	987061 to 3792491	1.17 s (Very Short)	Auto but maximum ranges of quality allocated	2 out of 20 Resolutions Chosen

TABLE V: Experimentation Video Map and Test Conditions

Dataset	Features
QoE Recorded Parameters	Initial Buffer Length
	Live Buffer Length
	Bitrate Downloading
	Dropped Frames
	Latency
	Round-trip Time
Scoring Factors	Video Resolution
	vMOS

TABLE VI: Generated Dataset

Video/Range (Mbits/s)	Quality Range (bps)	Initial Load Delay (Sec)
0.05	=<45373	2.66
0.1	=<88482	2.2
0.3	=<317328	1.58
0.5	=<503270	1.52
unlimited	=<3792491	1.17

TABLE VII: Experiment Ranges

and three MOS rating made by every user while they are streaming as shown in Table VI.

Furthermore after the conclusion of the technical side of the experiment our training data consisted of multiple properties that made them precise and unique, for the lowest network limitations that was implemented the downloading bitrates ranged from 45373 to 88482 bps with a noticeable initial loading delay that averaged out to be around 2.4 seconds. Medium networking runs provided a better range of downloading bitrate averaging around 317328 bps and 1.58 second of initial load delay. Finally when the network was given a bit more space and room to work with, the data showed an approximate bitrate download of 2147880 bps and a 1.3 seconds of initial loading delay. This is expressed in Table VII for a clearer view. It is also important to know that the testbed was engineered to monitor the affects of network congestion on the quality of experience. This study shows the process of training the output data first to understand and generate a predicted MOS based on the trained model, increasing the ease of analysis of applications and tests that require MOS prediction within the testbed without the need for more human ratings. Figure 5 shows the bitrate downloading, resolution, dropped frames, buffer length and MOS on the Y-Axis, where the X-Axis shows the number of recorded responses. With this figure we can see the direct relation of these features to the MOS. It seems that the data presents

a logical front of an increase in performance that directly leads to an increase in vMOS for the quality preserved by the users.

### B. Machine Learning Classification

Furthermore a data analysing process had to happen on two different levels post the obtaining of raw data from the virtual testbed and the vMOS from the users. QoE scoring factors and network data had to go through data cleaning and normalisation. Then the features stated before were placed through training process against the MOS and vice versa to make a collection of classification predictions and place through a neural network to compare and contrast. All features were trained with Fine Tree, Medium Tree, Coarse Tree, Kernel Naive Bayes, Linear SVM, Quadratic SVM, Cubic SVM, Fine Gaussian SVM, Medium Gaussian SVM, Fine KNN, Medium KNN, Coarse KNN, Cosine KNN, Cubic KNN, Weighted KNN, Boosted Trees, Bagged Trees, Subspace Discriminant, Subspace KNN, and RUSBoosted Trees. With no over-trained attempts, this way it can be compared and contrasted which model is best fitted for the data and the feature classified. Figure 6 shows an example of the data analysis process.

In Table VIII, all classification methods mentioned above are used to classify the 5 features and predict their outcome if a new stream of data is inserted. The table shows the percentage of the predicted class against

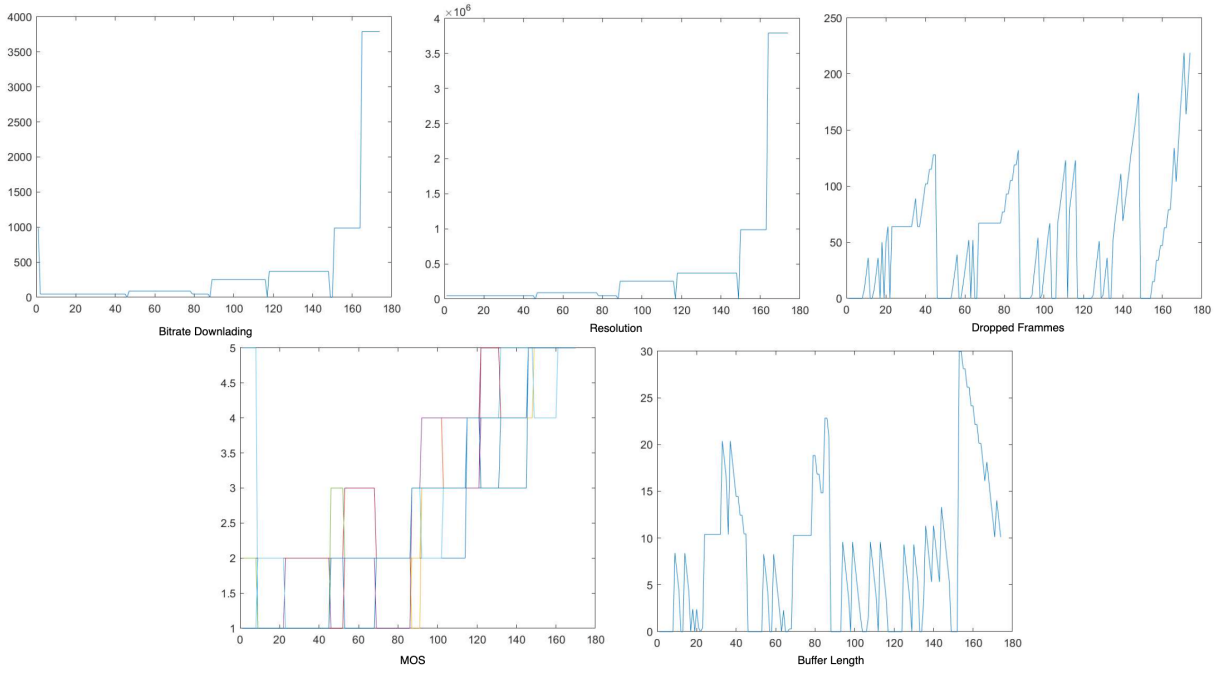


Fig. 5: Results of all network feature experimentation trials

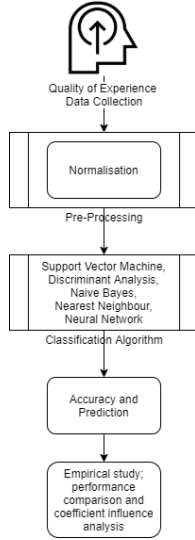


Fig. 6: Data Analysis

true class. From these models, the researcher selected the models with the highest accuracy along with the fastest prediction time. Bagged Trees was selected for bitrate downloading and MOS, Fine KNN for the Buffer Length and the Dropped Frames, Fine KNN was selected for the Resolution. Table IX shows the most ideal machine learning classification prediction methods on highly noisy data such as our generated network data and MOS user feedback.

Feature/ MLC Prediction	Reso- lution (%)	Buffer Length (%)	Bitrate (%)	Dropped Frames (%)	MOS (%)
Fine Tree	<b>98.8</b>	41.2	<b>97.6</b>	47.1	99.4
Medium Tree	<b>98.8</b>	42.4	<b>97.6</b>	47.1	99.4
Coarse Tree	92.9	41.2	84.1	40.0	99.4
Kernel Naive Bayes	97.6	N.A.	N.A.	60.6	99.4
Linear SVM	74.1	44.1	66.5	42.9	79.4
Quadratic SVM	78.2	88.2	70.0	82.4	79.4
Cubic SVM	78.2	88.2	70.0	86.5	79.4
Fine Gaussian SVM	77.6	38.8	65.3	77.6	79.4
Medium Gaussian SVM	78.2	38.8	65.9	46.5	79.4
Coarse Gaussian SVM	70.6	39.4	55.9	44.7	79.4
Fine KNN	78.2	<b>91.2</b>	78.2	<b>91.8</b>	79.4
Medium KNN	75.9	40.0	78.2	41.2	79.4
Coarse KNN	32.4	28.2	31.2	28.2	26.5
Cosine KNN	75.9	40.0	78.2	41.2	79.4
Cubic KNN	75.9	40.0	78.2	41.2	79.4
Weighted KNN	78.2	<b>91.2</b>	78.2	<b>91.8</b>	79.4
Boosted Trees	32.4	48.8	96.5	61.8	26.5
Bagged Trees	97.1	36.5	<b>97.6</b>	39.4	<b>99.9</b>
Subspace Discriminant	81.2	30.6	52.9	78.2	86.5
Subspace KNN	84.7	85.3	82.4	70.0	85.9
RUSBoosted Trees	85.3	60.0	53.5	57.1	27.6

TABLE VIII: Comparing Classification Metrics Across All Features



Feature/ MLC Prediction	Resolution	Buffer Length	Bitrate	Dropped Frames	MOS
Fine Tree	98.8	Not ideal	97.6	Not ideal	Not ideal
Medium Tree	98.8	Not ideal	97.6	Not ideal	Not ideal
Fine KNN	Not ideal	91.2	Not ideal	91.8	Not ideal
Weighted KNN	Not ideal	91.2	Not ideal	91.8	Not ideal
Bagged Tree	Not ideal	Not ideal	Not ideal	Not ideal	99.9

TABLE IX: Resulted Machine Learning Prediction Methods on noisy network data training.

### C. Models Description & Neural Network

As described earlier, for each architecture we tried different hyper-parameters to see the best fit for the proposal. More precisely, we varied the following; 1. the use of cross-validation folds to protect against over fitting by partitioning the data set into folds and estimating accuracy on each fold (from 2 to 50 folds). 2. Number and types of splits (diversity indexes, surrogate decision splits). 3. Training Algorithm. 4. Number of layers in a network. 5. Number of neurons for a layer. 30% of our data was randomly taken out of the training phase to use for validation. Ultimately we considered the classification of all features and their classes as shown in Table VIII and the use of Neural Network on MOS prediction using the Bayesian Regularization with 2 layers, 10 neurons, using Mean Squared Error for performance rating. This resulted in 0.999 regression value which means that the correlation between the output and the target is highly accurate. So after comparing and contrasting of the classification metrics used, we recommend the mentioned models above for each one of the features as an accurate prediction method. The study shows that these models are quite accurate when it comes to DASH related streaming data and real user MOS. Neural Network method with the selected options stated above tend to be more accurate towards small or noisy data sets however takes more time and computing power and will be inefficient to be placed within a testbed for auto prediction and redirection of resources. For such noisy data, prediction methods must be tested and uniquely selected for the prediction of each and every feature that is dependant on all other features, Figure 7 shows the framework bitrate prediction result after choosing bagged trees whereas Figure 8 shows the framework’s resolution prediction results after choosing fine tree.

## VI. CONCLUSIONS

Understanding user-affective network data has become as crucial as the QoE on individual user devices. This paper discusses different features of network level experimentation and the prediction of QoE in multimedia applications. We also discussed how perceivable QoE is

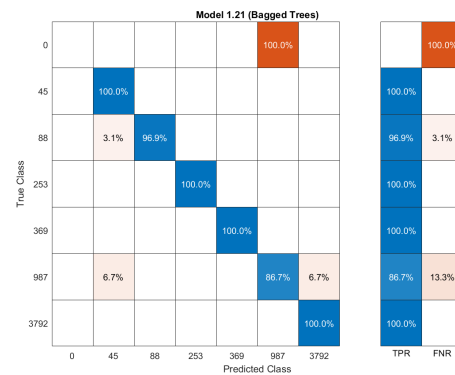


Fig. 7: Framework Bitrate Prediction Results

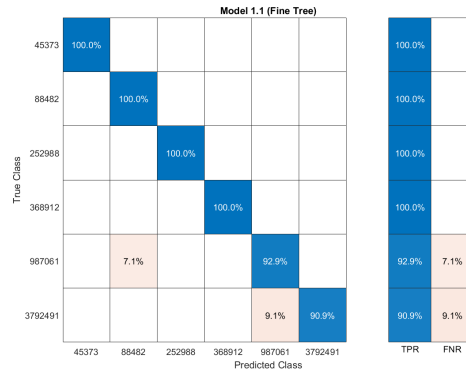


Fig. 8: Framework Resolution Prediction Results

linked to resource allocation and traffic engineering at the network level and how emerging programmable networks such as SDN can be used as a tool to improve user feedback and how that data can be used to predict human feedback. An automated data collection and prediction framework is also proposed to harness the capabilities of new network designs and growing availability of computing resources in future networks for fairness-aware content distribution. As shown in Table VIII the ML classification methods are used and compared for the features that are used for prediction and to-be predicted. We conclude that our generated dataset was training-ready and provided high accuracy after training due to the nature of the data. The use of existing neural networks also proved effective with our data but consumed more computational power and time as mentioned in the previous section. Our future work will look into implementations of this QoE/MOS Predictor in a live smart home environment.

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For Data Access and Building on the testbed <https://github.com/AhmedOsamaBasil/PhD>

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