



**Assuring access to essential public services:
Training issues in interpreter-mediated interaction**

Programme

May 9

14.30 Welcome, introduction and questions

Chair: Prof. Véronique Traverso (Laboratoire ICAR, CNRS Lyon 2)

15.00 Dr. Galina Bolden, Rutgers University (USA). ***Interaction in immigrant families: Negotiating understanding as an “intercultural moment”***

16.00 Prof. Graham Turner, University of Herriot-Watt (UK). ***Ensemble interpreting for essential public services***

17.00 *Coffee break*

17.30 Prof. Cecilia Wadensjö, University of Stockholm (Sweden). ***Perspectives on role play for interpreters – analysis, training and assessments***

18.30-19.30 Debate

May 10

Chair: Prof. Laura Gavioli (Università di Modena e Reggio Emilia)

9.00 Prof. Daniela Zorzi, University of Bologna (Italy) ***Learning to carry out interpreting tasks in talk***

10.00 Prof. Franz Pöchhacker, Universität Wien (Austria). ***Community interpreter training: a multi-tier and modular approach***

11.00 *coffee break*

11.30 Dr. Antonio Chiarenza, Ufficio Ricerca e Innovazione, AUSL Reggio Emilia (Italy). ***Intercultural and linguistic mediation as part of a system strategy to address inequities in health care: the case of Reggio Emilia***

12.30-13.30 Debate and concluding issues